

**Engine – Counterbalance Shafts
Safety Recall 19V-xyz
Model Year 2019-2020
3 Series / Z4
*Last Updated 10/09/2019***

October 2019

- Q1. Which BMW models in the US are potentially affected by this Safety Recall?**
Approximately 217 Model Year 2019 and 2020 BMW 3 Series and Z4 models in the US, produced between November 2018 and August 2019, are potentially affected.
- Q2. What is the specific issue?**
The counterbalance shafts may not have been produced to supplier specifications. This could lead to severe engine damage and engine shut-down.
- Q3. Can I continue to drive my vehicle?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q4. Why are other BMW vehicles not included in this Safety Recall?**
The counterbalance shafts were produced to supplier specifications.
- Q5. How did BMW become aware of this issue?**
BMW became aware of this issue through its quality control procedures.
- Q6. How will my vehicle be repaired?**
The engine will be replaced for free and will take several hours.
- Q7. Is BMW aware of any accidents or injuries in the US, involving these BMW vehicles associated with this Safety Recall?**
No.
- Q8. How will I be informed of this Safety Recall?**
You will receive a letter in December via First Class mail advising you of this Safety Recall and requesting you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

To ensure BMW Group has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.